Quick Check - True, false or disputed?

- 1. The case concerns a pair of trousers *True*
- 2. Mr Pearson bought the trousers at Custom Cleaners. False
- 3. No trousers were returned to Mr Pearson False
- 4. The wrong trousers were returned to Mr Pearson Disputed Custom Cleaners deny this
- 5. Mr Pearson asked Custom Cleaners for \$1000 dollars for his lost trousers. True
- 6. Mr Pearson went to court to ask for compensation. True
- 7. The judge agreed that the 'wrong trousers' affected Mr Pearson's mental health. False
- 8. The lawyer acting for Mr Pearson asks for millions of dollars. True
- 9. The key to the case is what is meant by 'satisfaction guaranteed True
- 10. The judge did not accept that Mr Pearson's claim was reasonable True

Understanding

Which best describes Mr Pearson's case

a) He believes that Custom Cleaners deliberately damaged his trousers.

b) He thinks that Custom Cleaners did not fulfil their promisee.

c) He just wants an apology

Vocabulary

- I. A garment is something you can *a*) wear b) clean with
- II. A lawsuit is heard in a *a*) court b) a prison c) a hospital
- II. You receive compensation to a) correct an injustice b) reward you
- III. Something frivolous is a) serious b) not serious c) very loud

IV. Stripes on trousers are: a) circles b) horizontal lines c) vertical lines

IV. A dry-cleaners a) makes b) cleans c) dries clothes

Notes

Disputed - where there are competing viewpoints

Satisfaction guaranteed - very vague phrase often used in sales. Very difficult to measure.

Compensation - Legally, compensation is complex but perhaps best to explained in terms of the original verb - meaning to correct a loss

Frivolous - Unserious normally used in negatively Legal definition is 'wasting the court's time' and is grounds for dismissal of a case.

Dry cleaners - uses a special process to clean garments like suits etc